

## FAQs.

### Parkings:

#### Parking for Registered Guest

Effective 1st January 2008, all registered guests are required to pay the prevailing parking charges.

Shuttle service is available from Pasir Ris MRT Station.

#### Parking Charges are as follows:

Mondays – Thursdays (except School/Public Holidays, and Eve of Public Holidays) Before 5pm	:	\$0.0214 /min
5.00pm – 12.00am	:	\$2.14 per entry
Maximum charge per day* (valid up to 12 midnight and not applicable for multiple entries within the same day)	:	\$8.56
Fridays - Sundays (includes School/Public Holidays, and Eve of Public Holidays) Before 5pm	:	\$0.0214 /min
5.00pm – 12.00am	:	\$3.21 per entry
Maximum charge per day* (valid up to 12 midnight and not applicable for multiple entries within the same day)	:	\$10.70
Free Lunch Time Parking (Mondays – Fridays) (except School/ Public Holidays, and Eve of School Holidays) 12:00pm – 2:00pm	:	Free Parking

\* **Grace Period – 10 Minutes**

### Bookings:

Applicants must be aged 18 and above at the time of booking.

Booking is opened 8 months in advance to Aranda member and 6 months for NTUC Link cardholder and public.

Booking must be made in person or through internet and for a minimum duration of two consecutive nights for weekends, eve of public holidays, public holidays and school holidays.

S\$200.00 refundable deposit is required upon booking and this is used to offset any incidental charges, lost or damage. Any balance amount will be refunded upon check-out.

Payments must be made in full and in Singapore currency. Payment by Cash, Nets and Credit Cards (Visa/MasterCard/Amex only) are acceptable.

The Management reserves the right not to accept any application or cancellation if it does not deem fit, and shall not be liable for any damage arising thereupon.

The Management reserves the right to vary the terms and conditions at any time it deems fit without prior notice.

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### **Amendment of Bookings:**

All amendments must be done via letter, e-mail, fax or in person.

For change of arrival date, a notice of 14 days or more prior to arrival date is required and subject to availability.

Applicants are only allowed to change the arrival date once. Should applicants decide to cancel the booking after the change, a penalty charge of 50% of the suite rental shall be forfeited.

Change of guest's particulars is not allowed once final receipt / tax invoice has been issued.

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### **Cancellation of Executive Suites / BBQ Pit Bookings:**

All booking cancellations must be done via letter, e-mail, fax or in person.

Cancellation made 30 days or more prior to arrival date - deposit of \$200 shall be forfeited.

Cancellation made less than 30 days prior to arrival date - deposit of \$200 plus 50% of the suite rental shall be forfeited.

No refund for BBQ pit booking shall be given in the event of rain or cancellation.

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### **No Show/ Early Check-out:**

No refund shall be made for any period that is not used; full rental forfeiture applies.

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### **Car Park:**

#### **Parking for Suite Occupants/Guests**

Executive Suites Occupants/Guests will not be entitled parking facilities at ACC car park. For parking facilities, please proceed to Downtown East Car Park B.

#### **Parking Charges**

**(at Carpark B, next to Alfresco @ Downtown East) are as follows:**

Mondays - Thursdays (except School/Public Holidays, and  
Eve of Public Holidays) \$0.0214/min

5.00pm - 12.00am \$2.14 per entry

Maximum Charge Per Day (Valid up to 12 midnight &  
not applicable for multiple entries within the same day) \$8.56

Fridays (except School/Public Holidays, and Eve of Public Holidays)	\$0.0214/min
5.00pm – 12:00am	\$3.21 per entry
Maximum Charge Per Day (Valid up to 12 midnight & not applicable for multiple entries within the same day)	\$10.70
Free Lunch Time Parking (Mondays – Fridays) (except School/ Public Holidays, and Eve of School Holidays)	
12.00pm – 2:00pm	Free Parking

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### **BBQ Pits:**

#### Booking of BBQ Pit

BBQ pits can be booked upon check-in. No reservations are allowed.

#### BBQ Pit Charges

<b>Membership Types</b>	<b>Charges</b>
ACC members	Free
NTUC Card Holder*	\$6
Non-member	\$10 + prevailing GST rate

Note: BBQ pit charge does not include wire mesh and charcoal.

\* NTUC Link Card refers to Gold Card only.  
[click here for image](#)

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### **Food Catering:**

**No External Catering Services Allowed**

A charge of \$300 shall be imposed for any unauthorised food catering at the Executive Suite.

For catering information, please contact Restaurant Aranda at 6585 1770 or **Mr Peter Quay** at 6584 6811 ext. 31.

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**Mahjong Set & Table Rental:**

For Mahjong set and table rental, please contact:

Rustic Family  
Ms Lim Li Tong  
Hp: 9271 9888

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**Club's Facilities:**

<b>Facilities</b>	<b>Operating hours</b>	<b>Charges/Remarks</b>
Restaurant Aranda	11.30 am to 10.30 pm	<b>Open to e-suite occupants</b> ACC Members enjoy waiver of 10% service charge
Reading/TV Room	7.30 am to 10 pm	For ACC Members only
Kids' Room	7.30 am to 10 pm	For ACC Members only
Swimming Pool/Jacuzzi/ Sauna/Steam Rooms	9 am to 10 pm	For ACC Members only ACC Members can sign in maximum 2 guests at charge of \$5.50 per person.

Poolside Fitness & Weight Room	7.30 am to 10 pm	<p><b>Open to e-suite occupants</b> Public and E-suite occupants may enjoy these facilities at a charge of \$16.00 per person.</p>
The Spa @ Aranda	10 am to 10 pm (Last appointment at 9.30 pm)	<p><b>Open to e-suite occupants</b> ACC Members enjoy 30% discount off rack rates of spa treatments and packages</p>
Jackpot Room	<p>Peak: Sat &amp; Eve of PH (10 am to 1 am) Sun &amp; PH (9.30 am to 12 mn)</p> <p>Off-Peak: Weekdays (10 am to 12 mn)</p>	<p>For ACC Members only. ACC Member can sign in 2 guests during off peak period.</p>
Leisure Room (Mahjong)	<p>Mon - Thur (Whole day)</p> <p>Fri - Sun, eve of PH &amp; PH Before 6pm After 6 pm</p>	<p>For ACC Members only</p> <p>\$4.50/hr</p> <p>\$5.50/hr \$6.50/hr</p>
HeartBeat Lounge	<p>Opens daily: 5pm to 1am (Sun - Fri)</p> <p>5pm to 2am (Sat &amp; Eve of PH)</p> <p>Closed on Mondays, Tuesdays &amp; Wednesdays</p>	<p><b>Open to e-suite occupants</b> No cover charge for ACC Member</p> <p>Prevailing cover charge applies for guest for theme nites.</p>

Billiard

Peak:  
Sat & Eve of PH  
(4 pm to 1 am)

For ACC Members only.

Off-Peak:  
Sun to Fri & PH  
(4 pm to 12 mn)

**Member Rates**  
\$4/hr

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### Functions:

Please contact **Mr Peter Quay**, Banquet Department at 6584 6811 or 8222 3231 for all enquiries on function venues at ACC.

### CAPACITY

ROOM	Class Room	Cluster	U-shape	Board Room	Sit Down / Buffet	Cocktail
Tulip Boardroom	-	-	-	20	-	-
Pool Side	-	-	-	-	90 - 120	100
*HeartBeat Lounge	40	40	30	30	120 - 150	150

Please read **Executive Suite Stay Rules & Regulations** before proceeding to online booking.

[Continue to online reservation](#)