

clubchat

NTUC CLUB STAFF NEWSLETTER

JAN — MAR 2009

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➔ **ntuc Club** new logo launch

➔ Workplace Awareness

➔ Forging Closer Ties



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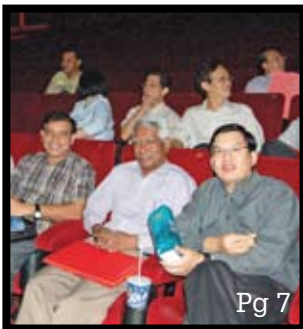
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EDITORIAL

Ong Shi Yee

One of the RMs, Lim Chong Lee presenting the corporate profile of NTUC Club to the Singapore Refining Company Employees' Union (SRCEU) on 28 November 2008



Lionel Pang and Stewart Ang showing the Singapore Technologies Electronics Employees' Union (STEEU) around E!hub



Thicelia Pijay bringing the unions (SRCEU and STEEU) for an E!hub tour

Forging Closer Ties

The Union Relations Management initiative is the key to a more productive and efficient working relationship between Club and the unions.

In a win-win initiative, NTUC Club has unveiled the "Union Relations Management" in order to effectively engage and serve the unions' needs, simultaneously garnering greater support for Club's initiatives from the unions.

Launched in early October 2008, the initiative sees 38 staff doubling up as Union Relationship Managers (URMs) dedicated to serve unions as ambassadors for NTUC Club. Each union will be serviced by two URMs, who will be the first contact point if the unions need assistance on Club related activities and information.

For Wayne Tay, the new URM role is a learning opportunity. "Besides serving the union and Club, I get to learn how the unions function, and how they each differ in structure and needs." Another URM, Lionel Pang, likened the role to that of a private banker

servicing private customers. "When we first contacted the unions, introducing our roles as URMs, most of the unions are pleasantly surprised that we have such an engagement scheme at NTUC Club. The role calls for personalised engagement, attention to their needs and more importantly, the forging of a sincere relationship. So far, the most rewarding moments were feeling the joy of our union members when we conducted a guided E!hub tour after their union's general meeting. Ultimately, what we are looking forward to is to be able to look after the well-being of Unions' relationships and dealings with NTUC Club."

As for Kathleen Koa, who has attended SISEU's Exco meeting in her role as URM, the new role will help her "...understand the needs of the unions better which will help her area of work in Corporate Sales."

Walk On

The Workplace Health Committee combines reality TV with walking to double the fun.



Walking may be the most basic form of exercise but during the NTUC Club Annual Fun Walk cum Amazing Race 2008 organized by the Workplace Health Promotion Committee on 24 October 2008 at Pasir Ris Park, it was transformed into part of an adrenalin-fueled, fun-packed event that required both brains and brawns.

This is the second time the Fun Walk has been organized, after its inaugural run last year. As denoted by its name, Fun Walk aims to promote staff to exercise through walking.

Akin to the popular US reality television game show, "The Amazing Race", a total of ten teams, each comprising five to seven members, were required to complete a



race that comprised several leg points. At each leg point, each team is required to successfully complete a task (such as matching the right calories to a certain food) in the shortest time possible before advancing on to the next leg.

After a short but breathless 47 minutes, the winning team of Stan Lim, Adeline Tan, Jorelle Chan, Michael Tan, O M Raiz, Koh Tong Seng and Olivia Titatikromo made it first to the finishing point at Escape Theme Park. They took home the grand prize of more than \$300 worth of vouchers.

As with all calorie-burning activities, it was thus fitting that the event ended with a lavish buffet at the Central Pavilion at the theme park.

Party Animals

Life-sized mascots from Madagascar: Escape 2 Africa danced and posed for its multitude of fans, both young and old.

Real life became real life during the Madagascar: Escape 2 Africa Meet and Greet Session that was held at the foyer at Downtown East from 15 November to 8 December 2008. Beloved characters such as Alex the lion and the penguins Skipper and Rico from the sequel of the 2005 hit animation Madagascar were out in all their life-sized furry glory for a booty-shaking dance performance (to the catchy tune of "I Like to Move It, of course) as well as to snap pictures with staff and members of the public.

2008年不可错过的好莱坞电脑动画片,《马达加斯加2: 逃往非洲》来到了Downtown East! 2005年《马达加斯加1》是美国最受欢迎的动画片之一,所以《马达加斯加2: 逃往非洲》必然成为大家所期待的一部电影。

电影里的可爱动物狮子亚历克斯、斑马马蒂、长颈鹿迈尔曼、河马格洛丽亚和企鹅们都深受大家的喜爱。一个个可爱的形象,再配上拟人化的表情和夸张的动作令人捧腹不止,深入人心。

狮子亚历克斯和企鹅们前往Downtown East,随着电影里的主打歌,“I like to move it”翩翩起舞。这不仅深受小朋友们的欢迎,就连成人都随着音乐摆动!

狮子和企鹅们也和许多小朋友们合拍照片,和他们有更近距离的接触。更兴奋的是,照片马上可从打印机打印出来送给小朋友们留作纪念。

这项活动吸引的不仅是会员和公众,就连我们的同事都情不自禁的和讨人喜爱的动物们拍起照片。有些更带领孩子和家人一同前来观赏舞蹈和拍照呢!



Huge crowd gathered at the foyer to catch Alex, the lion and Skipper and Rico, the penguins



(L-R) Esther Tay, Mariah Bte Abdul Kadir, Selina Ang



Haslinda Norsani with her daughter, Mira



Saharudin Awang (hands in the air) providing fun and laughter to chalet guests

On 24 December 2008, Costa Sands Resort (Pasir Ris) staff and management dressed up as Santa Claus and Santarinas to spread some Christmas cheer to guests from about 40 units. The yuletide entourage, led by Rahmat as Santa Claus and Zarina and Norazlin as Santarinas, went from chalet to chalet, singing Christmas songs, posing for photographs and giving out sweets to the great surprise and joy of the guests.

Says Jessie Lee Resort Manager (CSPR), "The guests were delighted with the show, as many of them did not expect it. It was a good way to make our guests feel welcome." Not only the guests enjoyed themselves, but the staff themselves had fun too, says Saharudin. "Because we had no jingle bells, we improvised by using counter bells to announce the arrivals of Santa and his gang."

As a good example of building positive guest experience, the effort was all the sweeter considering it had been drizzling that evening.

SANTA Comes A-knockin'

Father Christmas and his assistants deliver a pleasant surprise to guests on Christmas Eve.



Zarina Begum (middle Santarina) together with the guests and Santa Claus, Rahmat Bin Abdullah and Santarina, Norazlin Bte Azman



Briefing and Blockbuster

The Union Briefing at The Cathay was a time of work and play.

5 0 union members attended the quarterly union briefing on 26 November 2008 at The Cathay, which was a platform for NTUC Club to share with the union representatives the upcoming events, activities, promotion and news.

After that, they were treated to a screening of the movie Madagascar: Escape 2 Africa, with family members or friends in tow, as each union member was given four tickets. A total of 160 movie tickets were distributed to the staff and their families to catch the movie with the union members.



Seated comfortably for the briefing at The Cathay movie theatre...



Charles Khng, General Secretary for NCSU and Jose Amin mingling with the union members before the commencement of the union briefing



Besides the union members, staff and their family members were invited to the movie Madagascar: Escape 2 Africa



David Kuan, Union Relations Manager (middle) chatting with the union members





is a two-year programme rolled out from 1 December 2008. It brings together the full range of skills upgrading programmes with enhanced financial support that companies and workers can tap on during the current economic downturn in order to build stronger manpower capabilities for recovery.

The programme is developed by WDA, in consultation with tripartite partners including the Ministry of Manpower (MOM), the National Trades Union Congress (NTUC) and the Singapore National Employers Federation (SNEF).

Objectives of SPUR:

Cut Costs, Save Jobs

Reskills & Upskill

Build Capabilities
for Recovery

How we can benefit from SPUR:

Higher Course Fee Subsidy for SPUR courses

- up to 90% of course fee

Higher Absentee Payroll Subsidy at SPUR providers

- up to \$6.80/hr

More Skills Upgrading Pathways

There is a full range of skills upgrading programmes covering over 800 courses, from certificates to graduate diplomas, leading to WSQ qualification or other national/industry recognized qualifications (E.g. NSRS, ESS, Nitec) with enhanced funding support.

The list and details of the courses under SPUR can be found @ www.wda.gov.sg

Please contact Club HR Jorelle @ 6589 1616 or Hazel @ 6589 1876 if you need more information on SPUR and the courses offered



Back on Track

NTUC Club reaches out a helping hand to help those looking to get back into the workforce.

Albert Einstein once said, "In the middle of every difficulty lies opportunity". NTUC Club had a hand in helping those who are out of job realize this motto, when it participated in two service-related job fairs in December.

In the first job fair organized by The Employment and Employability Institute (e2i) on 2 December 2008, NTUC Club attracted almost 60 job applicants who comprised mostly retrenched workers, older workers and back-to-work women. The recruitment team conducted on-the-spot interviews, with at least

70% responding to job openings for housekeeping attendants, retail and jackpot assistants. e2i is a joint project between the National Trades Union Congress, Workforce Development Agency and the Singapore Labour Foundation that provides skills upgrading, job placement and career consulting, among other services.

The second job, organized by the Northeast Community Development Council (CDC), aimed to draw awareness to the job opportunities available and the relevant skills training to help people move into the service sector.

Enhanced Marriage and Parenthood Package

The Marriage and Parenthood Package has been enhanced to support Singaporeans through a broad scoop of measures. The details on the Government-paid Maternity Leave and Childcare Leave can be found on the staff intranet. For further information or clarification, please contact HR (Angeline Chua at 6582 3951 or Adeline Ng at 6589 1677).



Say Oishii

Staff learn the art of sushi-making at the Aranda Country Club.

Sushi is one of the easiest things to eat- dip into soy sauce/ wasabi, and pop into mouth. But making it is a whole ballgame altogether, as staff found out on 7 January 2009 during a sushi-making lesson at Aranda Country Club's Kids Room. Helming the class was Chef Jimmy, a senior chef at Serangoon Country Club, who taught the eager beavers how to roll normal makis to the more complicated California rolls.

Tone Up

Staff get fit and fab with weekly pilates lessons at the Aranda Country Club.



Every Wednesday in January 2009, 20 like-minded staff gathered at Aranda Country Club with one mission- to increase their physical finesse through pilates. Being taught about the awareness of breath and alignment of the spine as well as the strengthening of the deep torso muscles, students learnt how to have good posture, develop whole-body strength and enhance physical as well as mental conditioning.



'Awareness' Workshop for the junior and middle management, conducted by the core OD team.



In deep discussion

Workplace

Awareness

The Organization Development Cascading Workshop aims to help staff relate and respond to a globalized, increasingly fast-paced and ever-changing working environment.

Having been around for 23 years, NTUC Club has witnessed countless changes on the global stage as well as on home turf. In an effort to help staff cope with an ever evolving working environment as well as identify with their role in the company, the Club has designed a four-phase Organization Development (OD) Cascading Workshop. By aligning the vision, mission and core values to help staff adapt to new technologies, markets and challenges for long-term sustainability, the OD committee hopes that such a cascading of awareness to other staff can help to spread a sense of ownership throughout the ranks.

Phase 1- Creating Awareness (Internal Cascading to staff)

The workshops have been held every week ever since the first session was conducted on 23 October 2008. The session on Awareness received tremendous response from the staff, who ranged from junior to middle management level. Participants shared on what they value most about themselves, their work and NTUC Club, and they also identified the main reasons for staying on at Club. Most valued Club for its stability, good remuneration packages, the environment and colleagues.

Says Thicelia Pijjay, one of the trainers, "The program aims to get staff to keep in mind the current world situation, and teaches them how to respond creatively and positively to all the changes happening around them. It also aims to bring them to a place of awareness and realization, as they share about what it is that they like about their job."



Labour chief Lim Swee Say sharing words of inspiration and motivation with the management team

Phase 2- Aspirations

Held on 30-31 October 2008, the second phase of the Organization Development, themed 'Aspirations', was attended by the core OD team, the CEO, two CDs, as well as Directors and Senior Managers. The session aimed to craft the mission for Club—"To build, engage and strengthen communities of the labour movement by providing affordable recreational experiences of choice on a sustainable basis". Three strategic thrusts for 2011 were also derived, namely 1) A Social Leveler; 2) Build and Engage Communities as well as 3) Sustainable Enterprises in financial capability and human capital development within a culture of excellence.

Phase 3- Alignment

The third phase of OD on 'Alignment' was held on 30 Jan 2009. During this phase, participants recalled the best of the Club's history as well as what the future might hold for Club. Strategies were also designed to achieve growth, and the core team selected five 'design elements' or key components to focus on—Values, Shared Goals, Engagement, Well Being and Human Resources. Based on these issues, the team crafted strategies aptly called 'Provocative Propositions' to bridge the best of "what is" (current) and "what might be" (desired). It stretches the realm of the status quo, challenges common assumptions, and helps suggest desired possibilities for the organization and its people. The final phase will be on the theme 'Accountability'.

WIN!!!

Contest

Choose True or False and stand to win **\$50 NTUC Fairprice voucher!**

- 1) There are a total of 4 phases in the Organization Development (OD) journey
True or False
- 2) The 1st cascading workshop for staff started in November 2008
True or False
- 3) One reason why Club has embarked on OD is to prepare for challenges and competition from the Singapore Zoo
True or False
- 4) The aim of OD is to align the vision, mission and core values to help staff adapt to new technologies, markets and challenges for long-term sustainability
True or False

Name:

Department:

Contact number:

Email:

Terms & Conditions:

- a) Contest is open to all staff of NTUC Club and its subsidiaries
- b) Contest form may be photocopied
- c) Each staff is only entitled to take part once (1 try)
- d) All physical contest forms to be dropped at Ms Ong Shi Yee's workstation (Level 3, NTUC Club Management Office)
- e) The winner will be notified via e-mail
- f) Closing date for contest : **30th April 2009 (Thursday)**



Sathish Naidu (left) and Andy Sivakumar enjoying the sumptuous lunch buffet



Yeo Khee Leng, CEO, NTUC Club explaining the rationale of the new Club logo to staff

Mighty Makeover

NTUC Club unveils its new logo for a fresher, more vibrant look.

In keeping with the times, the NTUC Club logo underwent a revamp in December 2008. The aim: to help the Club communicate its unique brand intent of providing fun to everyone as well as to foster a greater sense of affiliation and trust amongst members and the public in general. The look: a more vibrant logo that pulsates with warmth and friendliness, representing the vision of 'a better and more meaningful life for all' as part of the Labour Movement.

Says Sathish Naidu from Sports & Wellness, "The logo looks impressive and innovative, and definitely more energized. It is indeed a good step forward for NTUC Club." Another colleague from the Guest Centric Initiative, Noorfaiza Hassan, echoed his positive sentiments, saying that "the likeness of a man in the logo reflects its strong symbolism in accordance with NTUC Club's mission to provide cheer and vibrancy to everybody."

Crowning the symbolic launch of the new logo was an appreciation lunch on the 30 December as a token of gratitude to the staff of NTUC Club.





(L-R) Noorfaiza Hassan, Chloe Toh and Josephine Woo having a great time at Sakura Restaurant.



崭新的标志迈向新的一年!

职总俱乐部于2008年12月30日启用新标志，并在同一天举办了一年一度的“感谢员工午餐会”。俱乐部总裁杨启龙在多达300名员工前掀开以U作为新标志的形象，象征了俱乐部和工运相互依存的关系。

在U字型充满活力，跳跃姿势的人型保留了旧标志的特质，象征俱乐部为各年级、各背

景、各阶层的职总会员及顾客们提供的欢乐和喜悦。这人型融入U字意味着俱乐部为工运提供更完好及富有意义的生活。

新标志的颜色也具有特殊的含义。红色代表俱乐部和工运密切的关系；橙色代表俱乐部的热情、友善及朝气与活力的个性。

Welcome on board

OCTOBER

NTUC Club welcomed 24 newbies between October and December last year. Take a good look at their names and faces here, and give them a cheery 'hi' the next time you see them!



Yohannan Hubert
Sports & Wellness
Senior Executive



Suraya Bte Tahir
Aranda Country Club
Spa Consultant



Joseph Ikan Torre
Technical Services –
Leisurequest
Technician



Syed Azhari Bin Syed Hode
Technical Services –
Leisurequest
Technician



Cheng Keng Yong Patrick
Aranda Country Club
Duty Manager



Darmadi Bin Kasbi
Safety – Resorts &
Themeparks
Loss Prevention Officer



Jenny Git Ho Soo
eXplorerKid
Marketing Executive



Mohamed Effendy
Bin Hussin
Guest Services –
Leisurequest
Trainee Lifeguard



Alice Kang Sok Keng
Aranda Country Club
F&B Manager



Jovi Hung Jinyu
Guest Services –
Leisurequest
Trainee Lifeguard



Siti Norain Bte Abdul
Rahman
eXplorerKid
Membership Officer

NOVEMBER

DECEMBER



Low Ai Peng
Finance
Accountant



Lin Teong Hooi
Jackpot
Jackpot Assistant



Yeo Cheng Poh Anthony
Jackpot
Jackpot Assistant



Ong Yi Tian
Membership
Membership Executive



Tan Mei Mei Stephanie
Human Resource
HR Executive



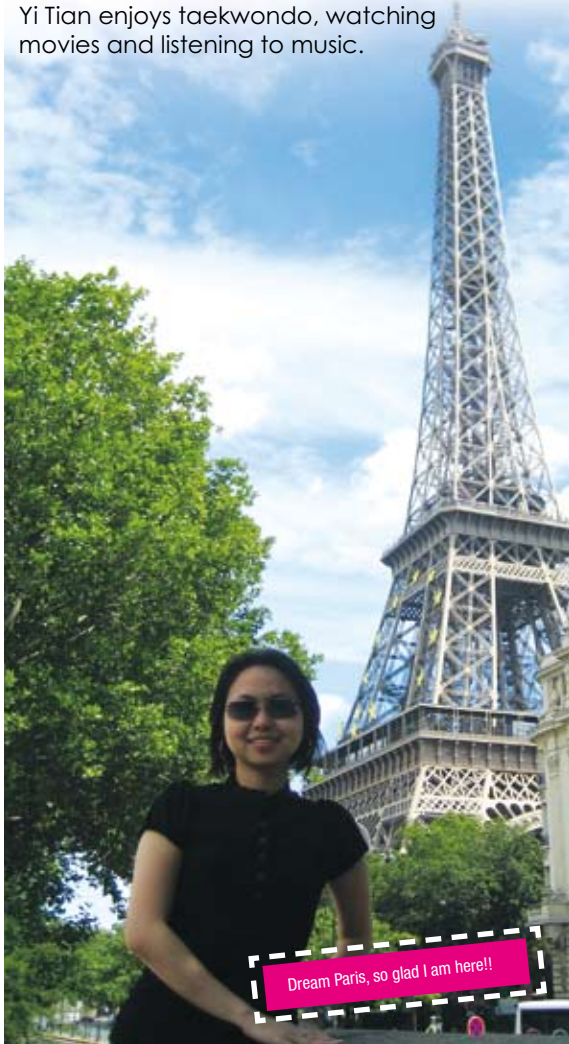
Syamsaini Bin Mohd Ramli
Safety - Resorts &
Themeparks
Loss Prevention Officer

Getting to Know...

Ong Yi Tian

Membership Executive, Membership

Having studied tourism management at Temasek Polytechnic, Yi Tian joined the Changi Aviation Authority of Singapore's Airport Management Division, working on projects like Terminal 1 Upgrading. She credits her fun and approachable colleagues for helping her adapt quickly to the new working environment. Yi Tian's lifelong dream is to be a professional counselor. "I love talking to people and lending a listening ear to someone in need. My friends will come to me when they want someone to be there for them." Yi Tian enjoys taekwondo, watching movies and listening to music.



Dream Paris, so glad I am here!!



Syam riding on board the cruise

Syamsaini Bin Mohd Ramli

Loss Prevention Officer, Safety - Resorts & Themeparks

Having been in the line for the past seven years, one would expect Syam to know his job like the back of his hand. Indeed, he is the go-to guy if you happen to lose your belongings while frolicking in the sun and fun at Costa Sands Resort at Pasir Ris and Downtown East. As a security officer, it is not surprising that his most favorite part of the job is in getting to know his colleagues, as well as meeting guests from all walks of life. Syam likes active sports, especially football and bowling.

Nab This

NTUC Club garners a cross-spectrum string of awards, thanks to unfailing support and teamwork from staff.



Banking on Sports

NTUC Club clinches the POSB Everyday Champions Award 2009



In recognition of Club's continuous efforts at encouraging sports among its staff, it has been awarded the POSB Everyday Champions Award 2009 under the Organisations Category.

Aiming to build a healthy organization through sports, Club has seen a good 72 percent of its staff participating in sporting activities such as the Annual Fun Walk, bowling tournaments, pool tournaments, soccer tournaments, climbing expeditions, mass workouts and many more. Also held regularly are medical screenings, fitness and health tests, stress management as well as nutrition and chronic illness workshops.



Dance to This

Nightclub DXO's exemplary customer service pays off with the Singapore Service STAR scheme.



Party animals love DXO for its trendy, youthful crowds and potent cocktails, but now the club can add another achievement under its belt- being invited to be a charter member of the Singapore Service STAR scheme. This new accreditation scheme developed by the Singapore Tourism Board (STB) seeks to recognize and promote businesses that deliver good service.



Good Manpower Policies Count

NTUC Club is one of the forerunners for the prestigious HRM Awards 2009.

NTUC Club has emerged as one the finalists for the HRM Awards 2009 – Fair Employment Practices. It is a noteworthy achievement, considering that the HRM Awards is the foremost authority on exemplary human resources in Singapore.

Health First

NTUC Club receives the Silver Health Award for its commendable health policies.

For an establishment that champions wholesome fun and recreation, it was thus fitting that NTUC Club was presented the prestigious Health Promotion Board's Silver HEALTH (Helping Employees Achieve Life-Time Health) Award 2008 on 20 November 2008 at the Singapore HEALTH Award Presentation Ceremony 2008. The award recognizes organisations with commendable Workplace Health Promotion (WHP) programmes.

Indeed, participation from staff for NTUC Club's health programmes such as health talks and workshops, fitness and health assessments as well as weekly exercise classes has been

encouraging, with the management giving support in the form of time off for the staff to attend any of the WHP programmes. Staff are also encouraged to join any of the 11 sports clubs championed by the senior management, which currently sees a participation rate of 60%. By improving the health and vitality of the staff, the health programmes also leads to increased productivity and high staff retention, thus giving a competitive edge to the company.



Training Calendar – March to April 2009



Programme	Target Audience	March	April
HR Induction	NTUC Club New Hire	9 th , 23 th	6 th , 20 th
Club Group Orientation	All New Hire	26 th	30 th
WSQ – Handle Guest Arrival	Front-line Non-Supervisory Staff	–	1 st , 2 nd , 15 th & 16 th
WSQ – Work Safety	All Operation Staff	25 th & 26 th	–
WSQ – Interact with Guest	Front-liner	30 th & 31 st	28 th & 29 th
Service Leadership	Supervisory Staff	–	21 st - 23 th
Senior Career Guidance Programme	Staff Aged 50 & above	10 th & 11 th , 24 th & 25 th	8 th & 9 th

Staff Feedback Form

We are constantly improving ourselves in order to better serve our members! If you have any feedback or suggestions for improvement, do fill up this form and drop it in the Corporate Affairs mailbox at Commercial Block, Level 1. All feedback will be kept strictly confidential.



Name: _____ Department: _____

Contact no: _____ Date: _____

Feedback details: _____



For One and All

New child and handicapped-friendly features as well as the opening of the latest children's attraction at the Singapore Zoological Gardens ups its pro-family factor.

On 12 November 2008, the Singapore Zoological Gardens held a learning journey at its premise, unveiling to representatives from various NTUC Club entities its Pro-Family Business strategies for the zoo. The strategies included the implementation of pro-family features such as educational exhibits featured at eye-level for

young children, as well as child- and handicapped-friendly toilet facilities. There was also a tour of the Rainforest Kidzworld, which is a new children's attraction.

Says Collin Oliveiro from Costa Sands Resort (Pasir Ris), "Kidzworld is indeed very impressive and we could see the happy children playing in the "water playground" while the grandparents and parents sit around the cafe area sipping coffee and chit chatting. The child- and handicapped-friendly washrooms which include features like diaper changing and nursing stations are also

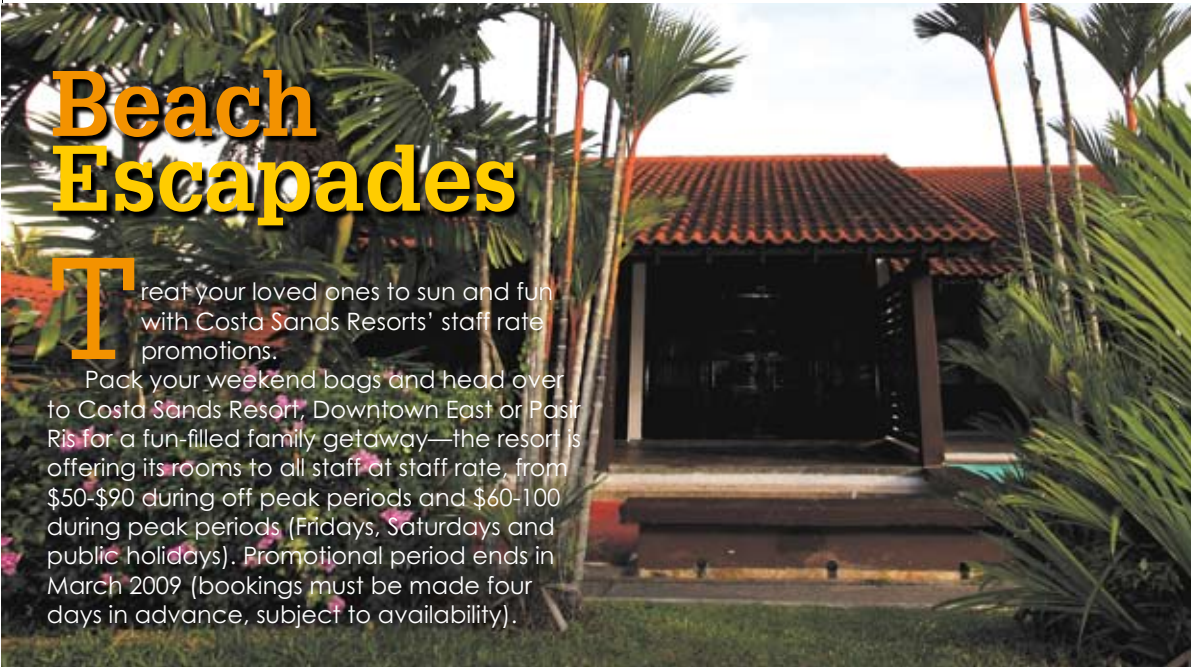
Pro-Family initiatives. Some of the best practices would be the marketing packages that cater to the whole family, such as the child-friendly pictorial signages. Perhaps we can adopt some of these practices at Costa Sands Resorts like investing in new features for both the young and old to enjoy as a family."

Ratnawati from Costa Sands Resort (Downtown East) said that the visit was a learning point for NTUC Club to promote a family-oriented society by improving on its existing amenities, like providing an additional urinal for young boys below six years old in the female toilet and a designated area for baby strollers.

Beach Escapades

Treat your loved ones to sun and fun with Costa Sands Resorts' staff rate promotions.

Pack your weekend bags and head over to Costa Sands Resort, Downtown East or Pasir Ris for a fun-filled family getaway—the resort is offering its rooms to all staff at staff rate, from \$50-\$90 during off peak periods and \$60-100 during peak periods (Fridays, Saturdays and public holidays). Promotional period ends in March 2009 (bookings must be made four days in advance, subject to availability).



Urban Escape The Spa @ Aranda

Enjoy spa sessions & stand a chance to win attractive prizes

For every S\$50 spent at **The Spa @ Aranda**, customers are entitled to one lucky draw chance and if you are an NTUC member, you get double the chance! Up for grabs are Singapore Flyer tickets, Phytomer Skincare products, a **3-day-2-night stay at Nirwana Resort Hotel, Bintan** and for the **top prize, a 3-day-2-night Spa Retreat at Aranda Country Club, Singapore**. The lucky draw will be held on 15 June 2009, 4pm at The Spa @ Aranda.

Log on to www.thespa.com.sg for more information.





Instant Escapade



Banyu Biru in Bintan, Indonesia is the answer to a quickie weekend escapade-- especially with the value-for-money promotions being offered.

Check yourself into Nirwana Garden Resort's Banyu Biru Villas for a weekend of fun with the whole family. Located just 55 minutes away from Singapore, each open-concept villa comes with three air-conditioned bedrooms, a living room area and a fully equipped kitchen, as well as amenities like pool, clubhouse, sauna and bbq pits.

Recreational activities abound- go cycling, enjoy a sampan ride, check out the seaports centre, go on a dune buggy, have a paintball galore, and try your hand at archery as well as fishing, among many others. Besides that, one can also go go-karting and shopping at Pasar Oleh-oleh, and at the end of the day, enjoy a sumptuous dinner at the Kelong Seafood Restaurant.



Promotional rates for NTUC Club staff start at a very affordable \$125 nett on weekdays (Sunday – Thursday) and \$150 on weekends (Friday and Saturday)* per villa per night (minimum booking of 3-day-2-night stay required). For enquiries, call Costa Sands Resort (Downtown East) Room Reservations at 65891 865, or visit www.costasands.com.sg <<http://www.costasands.com.sg>> for more information.

*Terms and conditions apply. Promotion ends 28 May 2009.